

Membership Certificate

2012



Commitment to the Motor Industry

Code of Ethics

Recognising the responsibility of every organisation/company to maintain high standards of business ethics and integrity, as members in good standing of

The Society of the Irish Motor Industry

We subscribe to the following principles and pledge to:

- Operate our business in accordance with the highest standards of ethical conduct.
 - Meet our customers' needs in a professional manner.
 - Advertise our products in a positive, factual and informative manner.
- Provide knowledgeable and trained personnel to ensure efficient quality customer service.
- Upon request, provide written estimates of and details of service to be performed.
 - Resolve misunderstandings in a prompt and courteous manner, through, if appropriate, the SIMI Standards Tribunal.

We accept these principles and pledge this organisation to abide by them.

Certificate Number _____