

#### **CSS Standard Checklist**

Vehicle Body Repairer Cer	itre De	tails				
Company Name:						
Address:						
Audit Date:				Audit Report Number:		
SIMI Membership No:						
Name of Parent Company or Group (if	applicable	):				
Address:						
Name of Proprietor: Managing Director:						
Name of Bodyshop Manager:						
Tel No: 24 Hour Tel No:						
EMail: Website:						
Opening Hours: Monday-Friday Saturday Sunday						
Type(s) of vehicles repaired:	Cars	LCV (Vans)	4 x 4	Vehicles		
Personnel		I	Please inc	dicate below how many fo	or each department along	with level
Department		Skilled		Semi-skilled	App/trainees	Total
Paint						
Body						
Mechanical						
Parts						
Recovery/del.						
Estimators						
Reception						
Accounts/Admin						
Others						
TOTALS						



PARKING / STORAGE BAYS				
	Description	Regulation	Audit Notes	Present: Yes/No
Customer Parking	3 bays (min 2.5m wide) incl ≥ 1 Disabled @ ≥ 3m wide (advisory - with blue painted area)	Mandatory		Yes No
Damaged Vehicle Storage	≥ 5 bays - out of view of Customer at Reception or vehicles covered	Mandatory		Yes No
Outside parking to be clearly marked	Cust Parking Bays at reception must be clearly marked/identified	Mandatory		Yes No
Mechanical Bays	Bays must be ≥ 3 wide x 4.5 long	Mandatory		Yes No
Panel Bays	Bays must be ≥ 3 wide x 4.7 long	Mandatory		Yes No
Paint Preparation Bays	Bays must be ≥ 3 wide x 4.7 long	Mandatory		Yes No
Spray Booths/Low Bake	Booth min Internal Dimensions: 3.5 wide x 2.6 high x 5.8m long	Mandatory		Yes No
Wash	With silt & contaminant capture system, regularly maintained or SLA	Mandatory		Yes No

QUALITY SYSTEM				
	Description	Regulation	Audit Notes	Present: Yes/No
Access to Technical Database for Repairs	e.g. Thatcham "escribe" or arrangements with Manufacturer franchise holders	Mandatory	Manufacturer Methods on File for all Structural Jobs?	Yes No
Computerised Invoicing & Recording System	Capable of recording all financial transactions with search function	Mandatory		Yes No
Computer Assisted Estimating system(s)	Audatex, or equivalent SLA with provider	Mandatory		Yes No
Structural Repair Records	Records retained and traceable from reg no for all structural repairs carried out since last inspection. To include: Estimate, Parts Purchases, Methods, Job Card, Quality Control Sheet, Record(s) of all Technicians activities/times/ work input, 3 yr warranty offered, invoice, acceptance note	Mandatory	Random selection of at least <b>3 jobs</b> where structural component replacement was included in the estimate.	Yes No
Trained Estimator	Min of 1 trained or experienced estimator on site during working hours	Mandatory		Yes No
Digital Camera Imaging System	State Type:	Mandatory		Yes No



QUALITY SYSTEM				
	Description	Regulation	Audit Notes	Present: Yes/No
Customer Complaint Procedure	VBRS can avail of SIMI Standards Tribunal	Mandatory		Yes No
Customer Satisfaction Survey	VBRS to design and assist centres in implementation	Mandatory		Yes No
CSS Certificate on Display	Current or most recent CSS certificate on display in reception area	Mandatory		Yes No
CSS - Company Website	Current CSS logo must be displayed where possible on homepage or on a web page of the business website	Mandatory		Yes No
Calibration Certificates for all variable output & measuring devices and tools.	e.g. Wheel pump, torque wrench, paint scales, paint gun gauges, comp air gauges, oven Lux level, air gauges, headlamp beam setters etc.	Mandatory	Calibrations valid?	Yes No

INSURANCES, LICENCES & LEGISLATION				
	Description	Regulation	Audit Notes	Present: Yes/No
EPA & Local Authority Registered for VOC Compliance	Every 3 years - Valid on date of audit	Mandatory	Up to Date?	Yes No
Motor Trade Comprehensive Insurance policy	Insurer:	Mandatory	Up to Date?	Yes No
Employers / Public Liability Insurance policy	Insurer:	Mandatory	Up to Date?	Yes No
Warranty on workmanship	Written evidence required in form of customer records - 3 year duration minimum	Mandatory		Yes No
Tax Clearance status confirmed	Evidence that tax clearance status is current	Mandatory	Up to Date?	Yes No
Annual Rates receipt to be current and available	Max. 3 months after due date or confirmation of satisfactory arrangement with LA	Mandatory	Up to Date?	Yes No
24 Hour Recovery Service available	Out-source possible, SLA in place	Mandatory	Still current?	Yes No
SLA Agreements in place for any external service providers; incl Insurance Indemnity	e.g. Towing, Glazing, Valeting, 4 Wheel Alignment, A/C etc.	Mandatory	Still current?	Yes No



FACILITIES				
	Description	Regulation	Audit Notes	Present: Yes/No
The exterior of the premises must be clean and well maintained?	Nameplate with letters minimum 150mm high	Mandatory	Still true?	Yes No
External signs must be in good condition and current	Not faded or damaged by more than 5% of surface area	Mandatory	Still true?	Yes No
Is there an adequate Reception area & Toilet facility (clean and well maintained)	Separate customer toilet, hygiene check sheets in operation	Mandatory	Still true?	Yes No
Is the overall standard of house keeping and maintenance to a good level?	Records of housekeeping maintained	Mandatory	Still true?	Yes No
Vehicle Protection in Use	Protective covers for Seats and Floor available and in use (and wing covers where appropriate)	Mandatory	In use?	Yes No
Storage/location for displaced parts	Clean, off-ground, protection from damage by sharp edges	Mandatory	In use?	Yes No
	Customers vehicles in workshop should have stripped out components stored in identifable storage areas	Mandatory	In use?	Yes No
Reception area personnel to be present during opening hours		Mandatory	Still true?	Yes No
Opening Hours on Display e.g. 8:30am – 5:30pm Monday – Friday	Lunch time opening in line with local area norms	Mandatory	Still current?	Yes No

PERSONNEL SKILLS (Ma	PERSONNEL SKILLS (Mandatory *)			
	Description	Regulation	Audit Notes	Present: Yes/No
Competent Manager or Supervisor must have nationally recognised qualification	Trained to a recognised National Standard or equivalent by experience or is a member of a professional institute?	Mandatory	Staff changes updated?	Yes No
Comprehensive documented training programme in place?	Documented per individual; Min. 0.5 TD per employee PA, included in a plan for each calendar year. In house training is acceptable, once carried out by qualified individual	Mandatory	Staff changes updated?	Yes No
Have all staff been made formally aware of their Health & Safety responsibilities?	Formal document, revised every 2 years	Mandatory	Staff changes updated?	Yes No
All panel operatives ATA trained and certified - Spot welding standards and techniques	Copy of Training & Competence Certificates provided by Competent Trainer (e.g. CSWIP Level 3 or equivalent) for each Panel Technician Trained in use of bodyshops own Equipment. Standard: EN 17653/ ISO 17653 / BS 1140:1993 Spec for Resistance Spot Welding of Steel	Mandatory	Valid for <b>3 years</b> from date of training	Yes No



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PERSONNEL SKILLS (Mandatory *)				
	Description	Regulation	Audit Notes	Present: Yes/No
All panel operatives ATA trained and certified - MAG welding standards and techniques.	Copy of Training & Competence Certificates provided by Competent Trainer (e.g. CSWIP Level 3 or equivalent) for each Panel Technician Trained in use of bodyshops own Equipment. Standard: EN: 287-1 / ISO 287-1 / BS 1140:1982 Spec for MAG welding	Mandatory	Valid for <b>3 years</b> from date of training	Yes No
All panel operatives ATA trained and certified - MIG Brazing Welding Standards and techniques	Copy of Training & Competence Certificates provided by Competent Trainer for each Panel Technician must be available.	Mandatory	Valid for <b>3 years</b> from date of training	Yes No

CSS EQUIPMENT, TOOLI	NG & SAFETY STANDARDS			
A. Body Alignment, Suspension & Verification	Description	Regulation	Audit Notes	Present: Yes/No
Body Jig	Min. 10 tonne pulling capacity;	Mandatory	Hydraulic Pulling Capability (eg Blachawy, Car-O-Liner, etc.)	Yes No
Computerised Measuring System with pre- and post- repair recording & print-out (e.g. Car-O-Liner Car-O-Tronic or Blackhawk Shark systems)	Evidence of Bi-Annual Calibration with print out and/or digital recording report of measure pre and post structural repairs	Mandatory	Calibration in date? 2 years - Records of measurements taken	Yes No
Technician Trained in use of Jig System	Technician Competence - Certificate/Evidence Present	Mandatory	e.g Training during installation	Yes No
Current Subscription to Data Source for Measuring System in use	e.g. Valid data subscription to Caroliner or Equipment Supplier	Mandatory	Up to date?	Yes No
Four wheel alignment system (with print out)	Subcontract with SLA acceptable	Mandatory		Yes No
	Annual Calibration required if present		Calibration in date? 2 years.	Yes No
	Technician Competence Documented			Yes No



CSS EQUIPMENT, TOOLING & SAFETY STANDARDS				
B. Paint & Refinishing Area	Description	Regulation	Audit Notes	Present: Yes/No
Compliant oven, operating on negative pressure,	e.g. Minimum 800 Lux, min - 100mBar Press, ≥ 60 deg C heat	Mandatory		Yes No
Paint, Coating & Sealer application only carried out in dust & fume extracted area	Includes all paint & coatings; e.g. Primer, Paint, Underbody Coatings, etc.	Mandatory		Yes No
Paint preparation area lighting	Minimum750 Lux level lighting	Mandatory		Yes No
LVLP & HVLP or Compliant spray gun	As per EPA/AIC standard	Mandatory		Yes No
Paint mixing system in suitable room segregated from work area	Located in a ventilated room with adequate extraction of solvent fumes	Mandatory		Yes No
Product appropriate waste collection, storage and disposal methods for paint and solvents	Evidence of separate storage and documented trail for approved disposal methods	Mandatory		Yes No
Adequate ventilation for the removal of solvent fumes in mixing area	Min400 mBar Forced Extraction Hood	Mandatory		Yes No
Spray gun cleaning equipment	In accordance with EPA/AIC (to include adequate ventilation)	Mandatory	In use?	Yes No
Paint thickness gauge (Recommended)	Ferrous and Non-Ferrous capability	Advisory		Yes No
Goggles & gloves available	E Marked Goggles	Mandatory		Yes No
nfra Red Drying	Min. Lamp Strength 800w, connected to RCD controlled supply	Mandatory		Yes No
Spectrophotometer	Recommended	Advisory		Yes No
Face masks (Dust or Solvent) & Disposable overalls	Evidence of use and adequate stocks required	Mandatory	In use?	Yes No



C. WELDING (Mandatory *)	Description	Regulation	Audit Notes	Present: Yes/No
Spot Welding equipment*	Min. Spec: ≥ 11,000 Amp with ≥ 450 dNM force at weld point - capable of producing 7-8mm nugget with no splashback/spatter using in-house power supply.	Mandatory		Yes No
MAG Welding Equipment*	c. 140A capability	Mandatory	Combined Welding Unit fully acceptable.	Yes No
MIG Brazing Equipment*	≤ 900 deg C brazing capability for Boron Steel - min. SYNERGIC type	Mandatory	Confirm that Brass Reel is present.	Yes No
* Bodyshop Power supply must be capable of supporting welding process as per spec advised for each of the welding machines)	Demonstrable by achieving weld spec for MIG & MAG Spec above or with Electrical Contractor Certificate confirming ability to produce <b>11000A</b> at nominated welding power connector			Yes No
Technician Certified in Aluminium Welding Techniques (for CSA only)	Certificate must be issued by CSWIP member to ATA, Thatcham, Vehicle Manufacturer or any other internationally recognised equivalent standard in the subject matter.	Mandatory for CAS		Yes No
Welding Screen	Must be used for welding and grinding processes	Mandatory		Yes No
Welding Blankets	E Marked	Mandatory		Yes No
Spot Weld Remover	Boron Special Drills	Mandatory	Still present?	Yes No
Welding Fume Extractor	Mobile Unit	Mandatory	In use?	Yes No
Goggles/Visor Available	E Marked	Mandatory	In use?	Yes No
Protective Gloves	E Marked	Mandatory	In use?	Yes No
Laser/Stitch Weld Removal Tool	In good working order	Advisory		Yes No



D. General Health & Safety Items & Equipment	Description	Regulation	Audit Notes	Present: Yes/No
Health & Safety Policy & Risk Assessment	Date, by whom - min every 2 years with at least 6 months valid remaining	Mandatory	Latest review date?	Yes No
Breathing Air Quality Monitoring	Valid Annual Cert required Date of expiry:	Mandatory	H&S item	Yes No
Accident/ <b>Incident</b> record book	Evidence of use required	Mandatory	In use?	Yes No
Are HSAW signs displayed?	Hearing, Fume, Workshop Area Entry Points, Extinguishers and Fire Exits/ Assembly Points Marked	Mandatory		Yes No
Dust extraction system	Fixed or Mobile = Min Operational Capacity of -500MBar	Mandatory	In use?	Yes No
Exhaust fume extraction	Can be mobile	Mandatory		Yes No
Full Face Breathing Equipment (in continuous use in spray booth)	Air Quality Certified and Annual Maintenance Record Required; Purchases of Replacement Visors	Mandatory	In use?	Yes No
Air Bag storage (Safe system of storage)	Secure, at least 3m from flammables, or firewall installed	Mandatory		Yes No
Hearing protection available and in constant use?	e-Marked Ear plugs or Ear defenders	Mandatory	In use?	Yes No
Overalls / Protective Clothing	All employees in Paint and Panel Areas	Mandatory	In use?	Yes No
Goggles	E Mark required	Mandatory	In use?	Yes No
Gloves	Evidence of use and adequate stocks required	Mandatory	In use?	Yes No
Face Masks	Evidence of use and adequate stocks required	Mandatory	In use?	Yes No
Fire Extinguishers	Min 2 year inspection regime and certification	Mandatory	Inspected in last 2 years?	Yes No
Emergency Lighting Installed	Installed to SI 3217 spec. Recommendation	Advisory	In place?	Yes No
Fire & Emergency Evacuation Procedures in Place	Assembly point must be marked, (Advisory: Fire Drill Log & Fire Extinguisher Training)	Mandatory		Yes No
Eye Wash Facility	Located adjacent to paint mixing room	Mandatory	Expiry Date ok?	Yes No

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CSS EQUIPMENT, TOOLING & SAFETY STANDARDS Continued						
D. General Health & Safety Items & Equipment	Description	Regulation	Audit Notes	Present: Yes/No		
First Aid Box	With min contents as per HSE recommendations	Mandatory	Contents ok?	Yes No		
Trained First Aid Person	List with date of training - max 2 years since training date	Mandatory	Still in date? 2 years	Yes No		
Relevant Health & Safety Training Provided*	Manual Handling, Abrasive Wheel, Aerial Platform, etc as applicable to the work activities & equipment provided	Advisory	Still in date? 3 Years	Yes No		
Workshop Electrical Supply must be fitted with Residual Current Devices (RCD)	All socket circuits used for power tools must be routed via RCD max. 30mA rating - RECI or ECSSA registered electrical contractor cert accepted	Mandatory		Yes No		
	Recommended that RCD be Injection Tested annually and push button tested Quarterly	Recommended		Yes No		
	Recommended that all portable tools and equipment should be PAT tested annually SI 299: 2007	Recommended		Yes No		

<sup>\*</sup>This question is not designed to validate the company on all Health & Safety obligations. It is the responsibility of the Manager/Proprietor to ensure full regulatory compliance



D. General Tooling & Equipment	Description	Regulation	Audit Notes	Present: Yes/No
Panel Saw or Cutting Discs	Used only when connected to RCD circuits	Mandatory		Yes No
Hand-Held Drills	Air, Battery Powered or via RCD circuit and all in good order	Mandatory		Yes No
Sanders (With dust extraction, Mandatory)	e.g. Festool	Mandatory	In use?	Yes No
Angle Grinders	Air, Battery Powered or via RCD circuit and all in good order	Mandatory		Yes No
Adhesive & Sealing Guns		Mandatory		Yes No
Polishing Mops	Air, Battery Powered or via RCD circuit and all in good order	Mandatory		Yes No
Compressor, with Air dryer in system & water traps	Inspections or Service contract, (Copy of service or inspection cert)	Mandatory	Checked less than 1 year ago?	Yes No
Air Hose Regulators	In good order and adjustment working - Gauges Calibrated	Mandatory		Yes No
Smart Battery Charger (Ability to charge gel batteries)	DIN standard and all cords in good order, connected to RCD controlled supply	Mandatory	Ability to provide variable current	Yes No
Panel Stands & Screen Stands		Mandatory		Yes No
Vehicle Axle Stands	Min Load capacity of 1.5 t. CE Marked	Mandatory		Yes No
Hot Air Gun	RCD circuit and all in good order	Mandatory		Yes No
Body / Panel & Trim Technicians Tool	Variety of technican hand tools suited to modern vehicle use	Mandatory		Yes No
Wax Injection System & Anti-gravel application System		Mandatory		Yes No
Heat Inductor	C 2.4 KW capacity, 110v operation or via RCD circuit and in good order	Advisory		Yes No
Head Lamp Alignment Equipment	Bi-Annual Calibration required	Mandatory	Calibration in date? 2 years	Yes No
Air Conditioning Re-Fill & Testing Equipment	Sublet with SLA acceptable	Mandatory	(1234YF & R134A)	Yes No
	Technician Competence Certificate if in-house: Calibration certificate required - 2 year cycle	Mandatory	Calibrations valid?	Yes No
Unit Lifts (Engine/Transmission)	With no leaks, in good condition and with valid inspection cert	Mandatory		Yes No
Vehicle Hoists - Minimum 1 -	At least one must be ≥ 3 tonne capacity with valid inspection cert	Mandatory		Yes No
Diagnostic Scan Tool	Ability to re-set warning lamps and print out diagnostic trouble codes, SLA acceptable	Mandatory	Can be provied via SLA with internal	Yes No
Fuel Retriever	DIN or E-Mark standard	Mandatory	or external workshop	Yes No
Suspension Spring Clamps	Must be designed to protect worker /user in event of slippage during use -Cage type - pair of single clamps not accepted	Advisory		Yes No



* Optional - VBRS Structural Aluminium Standard Tooling and Equipment	Description	Regulation	Audit Notes	Present: Yes /No
Aluminium Welding Equipment Synergic	min 270A PULSE SYNERGIC, solely for Aluminium use within the designated work area	Mandatory		Yes No
Weld-Fume Extractor	Mobile suffices once used only in designated Al bay			Yes No
Self contained, well-illuminated, segregated & enclosed (Roof and 4 walls)	Minimum size 5 m width x 7 m length & 2.8 m height. Lux level 850 min.	Mandatory		Yes No
Aluminium Repair Bay with passive heating and extraction	Min 15 degrees C and -500mB pressure.	Mandatory		Yes No
Aluminium repair panel operatives trained and certified - MIG welding standards and techniques.	Copy of Training & Competence Certificates provided by Competent Trainer (e.g. CSWIP Level 3 or equivalent) for each Panel Technician Trained in use of bodyshops own Equipment. Standard: ISO 9606/2 or BS 4872-2 Part 2Spec for MIG/Aluminium welding	Mandatory		Yes No
Aluminium Repair Equipment to industry standards.	As per car manufacturer recommendations of equivalent	Mandatory		Yes No
Specific designated hand tool kit for aluminium use only to be kept in aluminium Sealed Room at all times	Hand Tools for aluminium repair must be retained in sealed unit with visual index at storage point and colour-coded/marked to ensure use for Al only (preferably yellow or red marked)	Mandatory		Yes No
Aluminium Sander & Dust Extraction (non explosive) required (Atex approved)	Must be present and retained solely for use in the Al repair area	Mandatory		Yes No
Bracket (e.g. Celette) or Universal (e.g. Car-O-Liner) Jig & Computerised Measuring System Measuring System with pre- and post- repair recording & print-out (e.g. Car-O-Liner Car-O-Tronic or Blackhawk Shark systems)	Documented Result Archive req'd - Retrievable - to support structural repair. Retained in Aluminium Bay at all times with print out and/or digital recording report of measure pre and post structural repairs. Retained in Aluminium Bay at all times- calibrated bi-annually	Mandatory		Yes No
Aluminium Dent Puller	DIN standard	Mandatory		Yes No
Aluminium Crack Test Kit	DIN standard	Mandatory		Yes No
Self-Piercing Rivet machine		Mandatory		Yes No