

SIMI Skillnet Cancellation Policy

SIMI Skillnet reserves the right to cancel an event where it is deemed non-viable. If an event is cancelled, registrants will be offered a full refund where payment has already been made.

Cancellations by Participants

- Training courses which are cancelled over 7 days in advance of scheduled training date shall incur no cancellation fee.

At the discretion of the SIMI Skillnet Network Management Team:

- Training courses which are cancelled within 7 days of scheduled training date may incur a cancellation fee equal to 50% of the cost.
- Registrants who give less than 24 hours' notice or fail to attend training may be charged 100% of the full fee.
- **Refunds will not be available for registrants who choose not to attend an event.**

To request a cancellation:

- Cancellations may be made in writing, email or phone.